Timely Progress Reviews
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Timely Progress Review (TPR) Overview

- TPR is a review conducted approximately every 12 months to determine whether a Ticketholder meets the Timely Progress Guidelines established by Social Security.

- Ticketholders working with service providers are not guaranteed protection from a Medical Continuing Disability Review (CDR):
  - Ticketholders must be making timely progress and meet all other requirements.
  - Must complete successful re-entry after a TPR failure to regain protection from a Medical CDR.
  - Passing a TPR renews the Medical CDR exemption for at least 12 additional months.

- Service providers are responsible for assisting Ticketholders through the TPR process.
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Protection from a Medical CDR

- Medical CDRs determine continued disability benefits eligibility including Social Security Disability Insurance (SSDI) and Supplemental Security (SSI) cash benefits.

- Participation in the Ticket program can grant Medical CDR protection
  - Ticket “assigned” to an Employment Network (EN) or State Vocational Rehabilitation (VR) agency
  - Medical CDR protection granted when Ticket status is “in Use”

- Passing a TPR renews the Medical CDR exemption for at least 12 additional months
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Your Responsibilities

- Understand the TPR process
- Ensure Ticketholders fully understand
  - The TPR process
  - Steps to complete the process
  - Consequences of failing a TPR
- Answer all questions from Ticketholders about TPR
- Encourage timely responses to requests for additional information
- Help the Ticketholders with re-entering “In Use” status upon failing a TPR
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TPR Process Overview

Step 1

Earnings check = Social Security TPR Guidelines

TPR met and no notice is sent

Step 2

Earnings check ≠ Social Security TPR Guidelines

Social Security sends notice to Ticketholder
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Step 2 Details

- Ticket holders receive a selection notice which contains
  - A letter tailored to TPR specifics of individual Ticket holder
  - The TPR requirements chart
  - Form SSA-1375

- TPM must receive SSA-1375 from the Ticket holder in a timely fashion (approx. 55 calendar days) or the Ticket holder will fail the review.
Instruct: Please inform us of your progress for your review period shown above by completing the items below on all remaining pages of this form SSA-1375. Check “Yes” or “No” for each item and where you check “Yes” provide any requested information on progress with work and earnings, education, or technical training. Then sign, date, and return all pages of this form SSA-1375 to Ticket to Work using the enclosed postage-paid envelope or by fax at 1-703-893-4020. It is important that you respond within 30 days of the date on this form. You may keep a copy of this form for your records.

1. I worked at least nine months of the review period with gross earnings at or above $963* in each of these months.  
   - Yes □  
   - No □

2. I completed a four year college program during the review period and earned a degree or certificate.  
   - Yes □  
   - No □

School Name:  
Month and Year of Completion:
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**TPR Outcomes**

**Passing**
- SSA extends Medical CDR protection for at least 12 additional months
- SSA does not send a follow-up letter when a Ticketholder passes a TPR
- Ticketholder receives the next review after a period of at least 12 additional months of “In Use” status

**Failing**
- SSA sends a TPR failure notice explaining the option to appeal
  After a final failure, including the appeals period:
  - Medical CDR protection ends and the Ticketholder is subject to his or her regularly scheduled Medical CDR
  - No future TPR selections are made unless a successful re-entry is completed
  - Ticketholder placed in “Not in-use” status
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When TPR Requirements Are Not Met

- Ticket remains assigned to service provider
- Medical CDR protection ends after TPR failure appeals period
- Ticket status becomes “Not In Use”
- SSA will conduct the next Medical CDR as scheduled
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Appeals (Social Security Review)

- Ticketholder may appeal a failed TPR decision within approximately 55 calendar days
- The request must include evidence of progress made such as:
  - Copies of paystubs
  - Copies of unofficial or official transcripts
  - Copies of certificates
- Ticketholder may fax or mail the request to TPM
- Social Security makes final decision
- Social Security mails decision to Ticketholder
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**TPR Re-Entry**

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**Successful Re-Entry**

- **Successful re-entry** earns a Ticketholder at least 12 additional months of CDR protection
- Ticketholder is notified by mail of the successful re-entry
- “In Use” status is effective the month/year of re-entry decision

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**Failed Re-Entry Attempt**

- A failed re-entry attempt will show no change to the status of “Not In Use”
- Ticketholder is notified by mail of the failed re-entry attempt
- Ticketholder may appeal the failure decision by fax or mail
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Access TPR Requirements Online

To access the most up-to-date copy of the TPR Guidelines:

- Visit yourtickettowork.ssa.gov
- Choose Program Operations from the top menu
- Choose Requirements under Timely Progress Review in the left navigation
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First Review

- 3 months of work at or above the Trial Work Level (TWL) amount; or
- Complete at least 60% of a full-time course load for an academic year in a 2-year or 4-year college or a technical, trade, or vocational training program; or
- Complete a combination* of the above work and education requirements; or
- Obtain a GED or high school diploma.

*A "combination" means Ticketholders can complete part of the work and part of the education requirements. Social Security counts the parts Ticketholders complete as percentages. SSA will total the work and educational percentages. They must total 100% for the Ticketholder to receive a passing TPR score.
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Second Review

- 6 months of work at or above the TWL amount; or
- Complete at least 75% of a full-time course load for an academic year in a 2-year or 4-year college or a technical, trade, or vocational training program; or
- Complete a combination* of the above work and education requirements.*

*A "combination" means Ticketholders can complete part of the work and part of the education requirements. Social Security counts the parts Ticketholders complete as percentages. SSA will total the work and educational percentages. They must total 100% for the Ticketholder to receive a passing TPR score.
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Third Review

- 9 months of work at or above Substantial Gainful Activity (SGA) amount; or
- Complete a full-time academic year at a 4-year college; or
- Complete a combination* of the above work and education requirements; or
- Complete a 2-year college program and earn a degree or certificate; or
- Complete a technical, trade, or vocational training program.

*A "combination" means Ticketholders can complete part of the work and part of the education requirements. Social Security counts the parts Ticketholders complete as percentages. SSA will total the work and educational percentages. They must total 100% for the Ticketholder to receive a passing TPR score.
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Fourth Review

- 9 months of work at or above SGA amount; or
- Complete a full-time academic year at a 4-year college; or
- Complete a combination* of the above work and education requirements.

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Fifth Review

- 6 months of work and have earnings in each of those 6 months that prevent payment of SSDI and Federal SSI cash benefits; or
- Complete a full-time academic year at a 4-year college; or
- Complete a combination* of the above work and education requirements; or
- Complete a 4-year college program and earn a degree or certificate.

*A "combination" means Ticketholders can complete part of the work and part of the education requirements. Social Security counts the parts Ticketholders complete as percentages. SSA will total the work and educational percentages. They must total 100% for the Ticketholder to receive a passing TPR score.
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Sixth Review

- 6 months of work and have earnings in each of those 6 months that prevent payment of SSDI and Federal SSI cash benefits; or

- Complete a 4-year college program and earn a degree or certificate.
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Seventh Review and Any Additional Reviews

- 6 months of work and have earnings in each of those 6 months that prevent payment of SSDI and Federal SSI cash benefits.
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Additional Resources

- For additional information for service providers please visit yourtickettowork.ssa.gov
- Information and Resources for Ticketholders is available on choosework.ssa.gov
- For questions, contact TPM at TPRHelpDesk@yourtickettowork.ssa.gov