General Announcements

- Offices are closed Monday, July 4th (Independence Day)
- Our next Virtual Job Fair is Wednesday, August 24, 2016 at 11:00 a.m.
- Ticket Portal users are having difficulty generating the fax coversheet when they have Windows 10 installed. SSA is investigating the issue.

E-Pay Status Update

- E-PAY is an automated systems check of all your current Ticket assignments or recently unassigned Tickets against earnings in Social Security’s databases to assess possible payments we can make to your EN.
- We will pay any claim month that has not been paid if earnings are available for that claim month and all payment criteria are met.
- The E-PAY process will automatically create Reconciliation Payments after Outcome 12.
- We have completed the latest E-PAY file.
  - 23,609 total claims paid totaling $16,458,681
  - Over 6,000 Social Security Numbers
  - Over 400 ENs
Employer Prepared Earnings Statement vs Supplemental Earnings Statement

The Supplemental Earning Statement (SES) and the Employer Prepared Earnings Statement ask for similar information but are used for two different purposes.

- **Supplemental Earnings Statement**
  - Use the Supplemental Earnings Statement Form when:
    - Pay stubs are missing required information
    - Pay stubs are illegible

- **Employer Prepared Earnings Statement**
  - Use the Employer Prepared Earnings Statement form if:
    - You are not able to obtain any earnings documents from the beneficiary and earnings information is not available via The Work Number.
    - You’ve received earnings documentation that are not legible because they have been faxed or copied repeatedly and the beneficiary no longer has the original copy.
    - You have the employer contact information, you can complete and submit this signed form as a source of primary evidence.
    - It provides affirmation from the employer that all withholdings were made.

The full transcript and audio from the All EN Payments Call are available at [https://yourtickettowork.com/web/ttw/events-archive](https://yourtickettowork.com/web/ttw/events-archive).

The next All EN Payments Call will be held **Tuesday, July 26, at 3 p.m. ET**.