VREN Quarterly Conference Call

State Vocational Rehabilitation Agency Employment Networks (VRENs)

Ticket to Work program
Operations Support Manager
Welcome and Roll Call

- FL State VR agency
- GA State VR agency
- IL State VR agency
- MA State VR agency
- MS State VR agency
- NH State VR agency
- OR State VR agency
- SD State VR agency
- VT State VR agency
- VA State VR agency
- SC State VR agency
- KY State VR agency
- IN State VR agency
- OR Blind State VR agency
Agenda

- Update on ePay process
- Practice module and Quick Guide Use
- Open discussion
ePay Update
ePay Files

- Quarterly VREN ePay files created the first month of the calendar quarter
  - January 20th
  - April 20th
  - July 20th
  - October 20th
Payment Files

- Match between Tickets assigned and earnings posted
  - Office of Child Support and Enforcement earnings files
  - If no earnings are posted at TWL or above, SSN not included in the Payment Status Report.
Payment Criteria

• Claims paid based on the model selected
  
  • **Ongoing Support VRENS** - All Available payments will be processed (e.g., Phase 1, Phase 2 and Outcome payments.
  
  • **Phase 1 Milestone Only VRENS** - Phase 1 Milestone payments for beneficiaries if no payments ever processed or the only payments processed are Phase 1 milestone payments.
    • **Exclusion: pipeline cases** – received Phase 2 and/or Outcome payments prior to April 1, 2014
Tickets Unassigned only for Phase 1 VRENs

• Tickets will be unassigned when:
  • All Phase 1 Milestone claims are paid; or
  • All available Phase 1 Milestone claims are paid and Phase 1 Milestone exclusions (due to Lookback earnings or successful VR closures) are denied; or
  • Beneficiary goes into an Outcome status prior to payment of all Phase 1 Milestone claims

• **Exclusion:** Pipeline cases under the Phase 1 Milestone Only VRENs are excluded from this process
ePay
VREN Practice Module and Quick Guides
Practice Module

As of April 15, 2014: IWP/TARs submitted through April 14, 2014 are currently being processed. (This does NOT apply to eTicket assignment uploaded through the portal).

Ticket Holder status in the Portal and IVR to the date, with the last file processed dated April 13, 2014.

VREN eTicket Assignment Practice Module

Click the link above to view the interactive practice module for manually working with the eTicket assignment process. If you are interrupted and need to close this browser before completion you will not lose any progress. The next time you click on the link while using the same computer as before, the module will begin where you left off.
Quick Guides

VREN eTicket Quick Guide

1. Open an Excel file.

2. Use the first row to add the first data set. Data should be entered in the columns as follows:
   A. SSN with dashes
   B. IPE date
   C. Unassignment date: mm/dd/yyyy
   D. Leave this column blank
   E. VREN Identifier

Note: Do not add headings to the columns.

Document File Type Conversion Quick Guide

1. Open the folder containing the eTicket assignment file or the eTicket analysis file.

MOVEit Quick Guide

1. Log in to MOVEit by going to https://xchange.maximus.com
   Click ‘Folders’ in the upper left side of the screen.

2. Click on the Federal Services folder in the center of the screen, then click on the SSA folder.

3. Choose either Vocational Rehabilitation or Workforce EN.
Open Discussion